

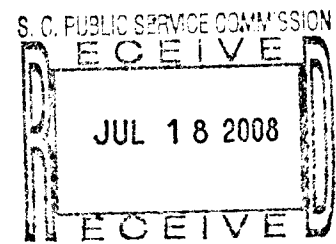
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GLOBAL CONNECTION INC. OF AMERICA
Legal Department
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2000-149.C

GLOBAL CONNECTION INC. OF AMERICA

July 15, 2008



Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Subject: Global Connection of South Carolina, Inc.
2nd Quarter Service Quality Report
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **June 30, 2008** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

A handwritten signature in cursive script that reads "Angela Briggs".

Angela Briggs
Paralegal

/acb
Enclosure

A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS

2nd Quarter Results

Apr, May, Jun 2008

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 2nd Quarter / 2008

Month:	<u>April</u>	<u>May</u>	<u>June</u>
Number of customer Access Lines	<u>3,345</u>	<u>3,160</u>	<u>3,183</u>
Trouble Report / Access Line (%)	<u>5.77%</u>	<u>3.96%</u>	<u>4.30%</u>
Customer Out of Service Clearing Times (%)	<u>97%</u>	<u>98%</u>	<u>97%</u>
New Installs Completed within 5 Days (%)	<u>98%</u>	<u>98%</u>	<u>99%</u>
Commitment Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations _____

Person Making Report / Contact Information Issa Elkhoury

Phone (678) 966-8456

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Atlanta, GA 30340